MAHARSHI DAYANAND SARASWATI UNIVERSITY, AJMER

SUMMARY OF THE LIMITED TENDER

Tender No.

Date:

Name of Equipment/Service	Estimated Cost (Rs.)	EMD (Rs.)	Tender Fee (Rs.)
"Hosting of University Website onCloud server, annual hosting maintenance and backup Management" "University Website Maintenance Work on daily basis by Qualified Web Developer With Remote Assistance."	2,00,000	4,000	500

. The expenditure on this subject matter of Bid will be met by budgetary resources under Maharshi Dayanand Saraswati University, Ajmer

Types of Tender: Two Bid System (Rule 163 GFR 2017)

Mode of EMD and Tender Fee: Bidder should sent separate Demand Draft for Tender fee (Non-refundable) and EMD 2% of Tender Value (paid in Rajasthan) in favor of **Registrar, Maharshi Dayanand Saraswati University, Ajmer** (paid in Rajasthan) in favor of *Registrar, Maharshi Dayanand Saraswati University, Ajmer* is payable at Ajmer.

NOTE:
1. If the Bid is not opened on the above date due to unforeseen circumstances, then thenext working day will be considered as Bid opening date.
2. The Bidder who fail to submit the required Tender fee and EMD, their Technical & financial Bids shall not be consider for opening.
3. The procuring entity reserves the complete right to cancel the bid process and rejectany or all of the bids.

REGISTRAR

Maharshi Dayanand Saraswati University, Ajmer

(

MAHARSHI DAYANAND SARASWATI UNIVERSITY, AJMER

(To be filled in by the Bidder)

Name of the bidding Company/Firm	
Contact Person (Authorized bid Signatory)	
Correspondence Address	
Mobile No.	
Telephone Number (Land Line) & Fax	
Website & E-mail Address	
EMD and Tender Fee	Estimated Cost : 2,00,000/- EMD 2% of Tender Value (paid in Rajasthan) in favor of **Registrar, Maharshi Dayanand Saraswati University, Ajmer** and Tender fee may be paid as follows: Rs 500/-
Bid Fee Details	DD No................... Date........... Or Online Transaction Details: Transaction ID.............. Date...............

DECLARATION

I/We hereby declare that I/We have read all the General, Special Terms and Conditions and Scope of work & specifications of the bid items of the University and I/We agree to these terms and conditions.

SIGNATURE OF THE BIDDER
WITH THE FIRM'S RUBBER STAMP

SCHEDULE OF IMPORTANT DATES FOR OPEN TENDER

S.No.	Events	Date
	Date of Issue of Notice Inviting Tender (NIT)	22.10.2024
	Start Date & Time for downloading of Tender Document	24.10.2024 11.00 AM
	Website for downloading Tender Document	http://sppp.rajasthan.gov.in http://www.mdsuajmer.ac.in
	Last Date & Time for submission of Tender (Online)	12.11.2024 at 2.00 PM
	Last Date & Time for submission of Tender (Hard Copy)	13.11.2024 at 2.00 PM
	Date & Time for opening of Technical Bids	13.11.2024 at 3.00 PM
	Date & Time for opening of Financial Bids	After Opening of Technical Bids (Only for quflified bidders)
	Tender Fees are acceptable deposit by DD/RTGS and NEFT account details are given below: Name of Account Holder - Registrar, MDS University, Ajmer Name of Bank - State Bank of India, MDSU Campus IFSC Code - SBIN0031942 Bank Account Number - 51013602582	

MAHARSHI DAYANAND SARASWATI UNIVERSITY, AJMER

ELIGIBILITY CRITERIA

The following criteria must be fulfilled by a Bidder

1. The bidder must be a company/firm registered under the India Company Act, 1956 or a proprietary firm or a firm registered under partnership Act 1932. No consortium is allowed. Necessary certificates must be enclose.

2. The bidder must have been in the business of providing Information Technology Services during last five years with at least three years experience in providing Web server hosting Tier 4 data centre services, managing, and AMC Website of a any three state funded govt universities of Rajasthan carried out web hosting work costing more the Rs 2.0 lakhs for a single university regularly in last three years. (Attach work orders).

3. The firm must have necessary GST registration with Govt. Copy of registration should be attached with technical bid.

MAHARSHI DAYANAND SARASWATI UNIVERSITY, AJMER

SCOPE OF WORK

1) Website maintenance for one year.

Website updation.
Periodic automated backups.
Security scans on each pages
Time to time development of modules when ever required

Daily Maintenance and updation of information on the website by information assistant/developer on daily basis. The important updation has to be made immediately any time 24*7 and 365 days a year.

Other updations have to be done between 10.00 Am to 5.00 PM on all working days for the following work: Receive all notifications/Sanctions/circulars/orders issued by the University and sent via email upload above documents under Notifications/Circulars/Orders etc.

Required to update information within 24 hrs from issue of orders notification or receipt of informations.

Maintain the record of updation made, information modified etc. old information must be backed up.Monthly backup of complete website information archive of the web server.

Removal of outdated information and links to outdated information from website. Testing and checking of links. Orders, notifications, circulars etc to Deans/Directors./Head of departments/incharges etc.

The Approved agency must make arrangement to upload information maked urgent received from Registrar, VC secretariat, Comptroller, Dean/Directors/Head of the departments during 5 PM to 10PM through E-mail on the same day within one hour from receiving information.

Uploading photos/videos on the website, required to provide a E-mail account, mobile number for contact and sending information related to web updation. Complete work related to operation, maintenance and updation of website of the University. All updation/publishing work must be made only with the approval of web Administrator.

2) Cloud Server Hosting

The web server provided for the web hosting must be using a web servers located in India on a Tier 4 Data Centre Through Web hosting service providers with high band width and high-level security for the web hosting.

S.No.	Technical Specifications/Scope of Work
1.	The Web Server must be hired and hosted on **Tier IV Data Centre Located in India**, The Cloud web server provided for the web hosting must be using web servers located in India through one of the top ten Web hosting service providers with high band width and high-level security for the web hosting. A Tier 4 data center is built to be completely fault tolerant and has redundancy for every component. It has an expected uptime of 99.95% Cloud Server must have followed or better specifications • Server on Network HA, Host HA, • Unlimited Premium Bandwidth. • 25Mb Cache in each processor • Memory: 32 GB DDR4 RAM or higher • Hard Disk: 1 TB SSD Drive (Solid State Drive) • Operating System: Alma Linux/Cloud Linux • Control Panel: cPanel/WHM (Unlimited License) • Port Speed: Cloud 100 MBPS/1 Gbps Port • Integrated Firewall for data Security. • Backup: 12 TB Backup Space at remote location on remote server. • SSL Certificates: Extended SSL for mdsuajmer.ac.in • Spam Experts Spam Filter • SuPHP Installed. • Cloud Linux • 24/7 Support. University also keeps other confidential data on server so strict confidentiality of the same must be maintained and data access must be on secure channel with limited access to be managed by the firm. Backup Data Storage: 12 TB: Remote Geo centric location with daily (7 Days) backup to be stored for any disaster recovery. Agent based - Automatic, Encrypted, Compressed Disk-to-Disk (SAN) Based Backup - Daily, Weekly, Full – available via a web based portal for restoration outside the Primary Facility – Instant Restoration at the Primary Facility. 5 Usable Public IP 99.97% Uptime Domains Allowed – Unlimited Sub domains Allowed – Unlimited FTP Accounts – Unlimited MySQL Database – Unlimited, POP3 / SMTP Accounts – Unlimited, Mailing lists – Unlimited Mail Forward – Unlimited IMAP – Unlimited, CGI, PHP 5.x, Perl 5.8.7, Cron Jobs / Schedule Task, PhpMyAdmin, Awstats / Webalizer. Programming Support HTML, PHP 7+, Perl, Python, GD, cURL, CGI, mcrypt, Perl, Cake-PHP, SuPhp and all PHP compatible Scripts. Apache 2.2x

Data Centre Compliance
1) Tier 4 Data Centre
2) Location should be in India.

तकनीकी स्पेसिफिकेशन के अनुसार DATA Centre के चाहे गए सर्टिफिकेशन

- ANSI/TIA-942-B:2017 Rated 4 (Tier4 DC)/Latest
- ISO 20000-1/Latest
- ISO 27000-1/Latest
- SOC 1 AND SOC 2 [First 2 Pages]
- PCIDSS: v3.2
- Green Building Certificate.

24/7 Support from Server providing party.

1. The Cloud server must be hired for 1 year in the name of Maharshi Dayanand Saraswati University, Ajmer for web site hosting, data storage and data backup secure pages.
2. Transferring all the contents of the current website to the webserver hired and managing the web server using the control panel for the University for operation with maximum efficiency and security for complete web hosting work for a period of one year.
3. The maximum time of uploading on the website should be 24 hours or as per case to case basis.

Other Terms and Conditions

Payment terms

- The firm will submit the certificate stating successful implementation, migration and operational of the application after security scanning of all pages.
- The firm will have to produce in necessary certificate about cloud service and which will be verified by the web administrator.
- The firm shell depute one person/centre in locally in Ajmer.
- The payment of web server hosting will be released on successful implementation and migration of the application to the cloud server and making it operational.
- AMC charges to be paid on monthly basis.

Penalty

Rs. 1000/- per hour will be charged as penalty for down time if the downtime is more than 24 hrs in a year.

Rs. 500/- will be deducted for each case of not updating web pages within prescribed time period.

MAHARSHI DAYANAND SARASWATI UNIVERSITY, AJMER

TECHNICAL BID FORM

Development of Online Research Automation Modules

Name of Firm with Address:

Please submit technical bid with supporting documents in as a separate envelope as prescribed under para(1) of special terms and conditions.

S.no	Particulars	Information to be provided by the Bidder
1	Name of the Bidder with complete Address & Mobile number	
2	Details of EMD and Bid form fee	
3	Registration Number & Date of Establishment of the firm Enclose proof.	
4.	No of years experience in providing IT Solutions/Services (Attach work Order)	
5.	Similar Services Provided to other Govt. University	
6	List name and address of organizations where bidder has carried out simimar work.copy of the orders should be attached.	
7.	GST Registration number & date (Enclose proof)	
8.	PAN number	

I have read all the terms and conditions of the tender, Scope of the work and other information provided in the Tender document. I hereby agree to abide by the same.

Signature of the Bidder with seal

MAHARSHI DAYANAND SARASWATI UNIVERSITY, AJMER

FINANCIAL BID

Development of Online Research Automation Modules

NIT No. & DATE:

Name and address of the Bidder:

S.No.	Item	Rate(Excluding Taxes)
1.	Cloud Web Server Hosting as per scope of work.	
2.	AMC of University Website as per scope of work	
	Total Amount	

I have read all the terms and conditions of the tender, Scope of the work and other information provided in the Tender document. I hereby agree to abide by the same.

SIGNATURE

Date:

AUTHORISED SIGNATORY
RUBBER STAMP/SEAL